

TIPS & INFORMATION

Transportation Tips for Disney Resort hotel Guests



RESORT BUS SERVICE

Available from the **Gateway adjacent to Town Center** to Disney Resort hotels. Direct service to Theme Parks is available from Disney Resort hotels.



WALKING PATH

Available from the **Marketplace Bridge** to Disney's Saratoga Springs Resort & Spa.

Guest Services

Please visit the *Disney Springs*® Welcome Center located in Town Center for Guest Relations services including:

- Questions and Concerns
- Dining Reservations
- Separated Guest Assistance
- *My Disney Experience* app Assistance
- Quiet Room for Nursing Mothers
- Information for Guests with Disabilities
- Services for International Guests
- Stamps
- Lost and Found

To report a lost item, please visit disneyworld.com/lostandfound.

Ticketing Needs

For assistance with tickets, please visit the Disney Ticket Center in Town Center.

Disney PhotoPass® Service

Visit the *Disney PhotoPass* Studio to get your Disney family portrait and purchase Memory Maker.

Be Thoughtful and Courteous

Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two-wheel scooters or Segways is prohibited.

Disney reserves the right to require a Guest to leave if they are:

- Using profanity or offensive language towards our Cast Members or other Guests
- Violating any other property rules

Additional details and a complete listing of property rules are available for viewing at disneyworld.com/rules or at Guest Services.

Hours of operation may vary by location

For details, please contact the restaurant or store you'd like to visit.



Disney Wild About Safety® Get Wild About Safety with Timon and Pumbaa! Visit disneywildaboutsafety.com for vacation safety tips, games and videos.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.



Please look for the recycling containers throughout *Disney Springs* and join us in our commitment to the environment.



Pets or other animals, except service animals (i.e. dogs and miniature horses), are not allowed at *Disney Springs*.



Ask us about staying at a *Disney Resort* hotel tonight. Call 407-WDISNEY (934-7639).

IMPORTANT NOTICE



COVID-19 WARNING

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting *Walt Disney World*® Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy and safe.

HEALTH AND SAFETY REMINDERS

Check our Know Before You Go page at disneyworld.com/updates for the most up-to-date information. Please note that health and safety measures, policies and operational guidelines are subject to change.

English

GUIDEMAP

DISNEY SPRINGS



Follow @DisneySprings on Twitter and Instagram

Offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.



Scan this QR code with your smart phone to download the *My Disney Experience* app and access a map of *Disney Springs*, step-by-step walking directions and real-time information.

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HAPPILY WHATEVER YOU'RE AFTER

—Only at *Disney Springs*

DINE

Venture to the **West Side** to find a variety of fantastic fare! Enjoy American cuisine with a New Orleans twist at *House of Blues*® Restaurant & Bar. Savor the flavors of Spain at *Jaleo*® by José Andrés. And discover the ultimate sports bar with an incredible beer menu at *City Works Eatery & Pour House*.



Mobile Food & Beverage Ordering

is available at *D-Luxe Burger* via the *My Disney Experience* app. In addition to the current payment options, you can now pay for your Mobile Order using a *Disney Gift Card*, *Disney Rewards Redemption Card* and *Apple Pay*. **Apple Pay* is a trademark of Apple, Inc.



SHOP

From fun brands to brand-new fun, there are more retail choices than ever before. **With nearly 100 Shopping Destinations**, there's something for everyone!

Be sure to visit **World of Disney**® store—it's the world's largest Disney merchandise location, now with even more magic! Here, you'll also find reusable shopping bags available for a low price.

PAYMENT OPTIONS



WALT DISNEY WORLD® RESORT ACCEPTS

Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

Welcome to *Disney Springs*—a distinctly different destination, in the best way. Day or night, this is the place for fashion-forward finds at flagship stores and unique boutiques, culinary creations from world-class chefs, and an open-air promenade with Florida flair that only Disney could deliver.

PLAY

Experience an incredible mix of entertainment and family fun.

- Enjoy an upscale spin on a classic American pastime—with fun to spare! At **Splitsville Luxury Lanes** you will be immersed in nostalgic, retro-glam vibes across two floors. In addition to 10-Pin bowling, Feather bowling, billiards, and lively bars, Splitsville features flat-screen televisions throughout, live music and an eclectic contemporary menu!



- Soar up to 400 feet high in the world's largest hand-painted helium balloon with **Aerophile—The World Leader in Balloon Flight**.
- Venture from land to sea when you take a guided tour of Lake Buena Vista aboard a fully-restored vintage **Amphicar** at The BOATHOUSE.





Get Smart Maps when you download the FREE My Disney Experience app today!

Complimentary Wi-Fi
Wi-Fi is available in most areas.

LEGEND

AMENITIES	ADDITIONAL INFORMATION
Restrooms	Entertainment
Companion Restrooms	Food & Beverage
Automated External Defibrillators	Shopping
Guest Relations	Guest Services
Lost and Found	Disney Visa® Card Application Center
Service Animal Relief Areas	Disney Vacation Club® Information Center
Smoking Area	Distinctly Disney Offerings
ATMs Presented by Chase	
Stroller Rentals	DINING INFORMATION
Wheelchair Rentals	Mobile Food & Beverage Ordering
Must transfer from wheelchair/ECV	\$ = \$14.99 and under per adult
Must transfer to standard wheelchair	\$\$ = \$15-\$34.99 per adult
Assistive Listening	\$\$\$ = \$35-\$59.99 per adult
	\$\$\$\$ = over \$60 per adult

SERIOUS SHOPPING

Fashions & Sportswear

American Threads.....	56
Anthropologie.....	92
Columbia Sportswear.....	66
DisneyStyle.....	18
Everything But Water.....	68
New! Fit2Run, The Runner's Superstore.....	55
francesca's.....	95
Free People.....	72
JOHNNY WAS.....	73
Kate Spade New York.....	74
LACOSTE.....	80
Levi's®.....	90
Lilly Pulitzer.....	71
New! lululemon.....	97
Temporarily Closed NBA Store.....	5
Pelé Soccer.....	13
Ron Jon Surf Shop®.....	86
Shore.....	82
Stance.....	83
Superdry.....	84
Tommy Bahama.....	53
Tren-D.....	121
Twenty Eight & Main at Marketplace Co-Op.....	120
UNDER ARMOUR® BRAND HOUSE.....	98
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Volcom.....	89
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Build-A-Dino® by Build-A-Bear Workshop® at T-REX™.....	109
Dino-Store at T-REX™.....	109
The LEGO® Store.....	111
Once Upon a Toy.....	124
Star Wars™ Galactic Postpost.....	17
Star Wars Trading Post.....	128
Super Hero Headquarters.....	16

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UNode50.....	100
Vera Bradley.....	69

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For additional Disney Springs retailers, including carts and kiosks, download the My Disney Experience app.

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New! M&M'S™.....	6
Orlando Harley-Davidson®.....	88
Rainforest Cafe® Retail Village.....	138
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